

## **Contactless Payment for your HP Gas refill**

Contactless payment for your H P Gas refill can be done using following methods:

### **A) Using Myhpgas.in web site created exclusively by HPCL.**

#### **Step 1: Register at [www.myhpgas.in](http://www.myhpgas.in)**

- a) Go to [www.myhpgas.in](http://www.myhpgas.in).
- b) Click on “New User” button
- c) In Registration Page, enter your Consumer Number and Distributor Name.
- d) Click on SEARCH button to display list of Distributor names. Since the database has distributor names of the whole country, it is possible to have same names at different places. Check the appropriate distributor name from the table.
- e) Click on NEXT button. In the next page, enter your active email ID, new password, and confirm password. In the same page, enter your personal details such as your Mobile Number and Landline Number. You need not enter alternate email address.
- f) Click on Submit.
- g) You will receive the following message: “To activate your account, please click on the link in the activation email.
- h) Open your registered email. You would have received a message from “HP Gas Consumer Zone”. Click on the link provided in the mail.
- i) It will take you to a page with message “Your account has been successfully activated”.
- j) You are all set to use several services from this website for all your LPG needs.

#### **Step 2: Book for a refill and Pay On-Line.**

- a) Go to [www.myhpgas.in](http://www.myhpgas.in)
- b) Click on “SIGN IN” button.
- c) Enter your login credentials. You will be taken to a page with several service options.
- d) Click on “Book Your Cylinder” button.
- e) It will take you to a page confirming your booking. There would be two options for payment mode; “Cash on Delivery” and “Pay On Line” You may select any one of your choice. If you want to “Pay On Line”, click on that button.

- f) It will take you to a page specifying terms and conditions. If you agree to the terms and conditions, check on the box that reads “I accept the above terms and conditions”.
- g) Click on “Accept & Pay On-Line” button.
- h) This will take you to next page giving you several options for mode of payments such as “Net Banking”, “Debit Card”, and “Credit Card”.
- i) Click on the option of your choice, enter the required details, and proceed for payment.

**B) Using H P Pay application created exclusively by HPCL and available at Google Play Store.**

Use the following steps for booking and paying for your refill:

***Step 1: Register at ‘H P Gas Pay’ application:***

- a) Open ‘Google Play Store’ and download the application ‘H P Pay’.
- b) Install the application. A shortcut icon is created in your phone.
- c) Double click the “H P Pay’ icon and open it. Register your H P Gas consumer number with the registered phone number. This is the phone number that exists with your H P Gas Dealer. Follow the instructions prompted on your screen.
- d) You must remember your password to open the application and hence record it in a safe place. You are also prompted to create a ‘mpin’ for opening the application. Again, you must remember this ‘mpin’ number for using the application.
- e) You are all set to use the application ‘H P Pay’ now.

***Step 2: Book for your refill and Pay on-line:***

- a) For booking a refill, click on the ‘H P Pay’ application by providing password/mpin.
- b) Click on ‘H P Gas’ icon. It will take you to ‘H P Gas Booking’ and ‘Make Payment’ screen.
- c) Click on ‘H P Gas Booking’ icon. It will take you to a screen where you can book by selecting Mobile Number/ Consumer Number/ LPG ID. Once you have selected, click on Proceed. This process would book your refill and would provide booking reference number.

- d) For paying for your refill on line, go to 'Make Payment' screen. It will take you to several payment options such as through "Credit Card", "Debit Card", "Net Banking", etc. Select your convenient option and pay for your refill.

**For any further information or clarification, contact: 9845328122**